

Resources We Want You To Know About:

National Center for Medical Home Implementation

www.medicalhomeinfo.org

Or call 800-433-9016 x 7621

Family to Family Resource Centers

www.medicalhomeinfo.org/tools/F2F.html

Important information from

families to families..

Or call 888-835-5669

American Academy of Pediatrics

www.aap.org

Communication is Important

Our Services:

We will coordinate your child's prescriptions, therapies, tests and visits to specialists. We will provide support and guidance for managing health problems to help reduce patients' use of emergency departments for non-emergent conditions.

Our Health Care Team:

Timothy S. Van Schoick, M.D., F.A.A.P.

Lenae E. Van Wagnen, M.D., F.A.A.P.

Susan E.L. Beck, C.P.N.P.

Stephanie A. Johnson, C.P.N.P.

Tara L. Ziecina C.F.N.P.

Contact Us:

Phone: (517) 787-4330

Website: www.jacksonpeds.com

Address: 2100 Fourth Street
Jackson, MI 49203



Patient Centered Medical Home

We Are Your Family-Centered Medical Home. The American Academy of Pediatrics promotes access to quality Medical Homes for all children and youth.

Guide for Families

We are committed to provide the finest care to our patients with compassion and understanding

What Is a Family-Centered Medical Home?

The **Medical Home**...is accessible, continuous, comprehensive, family-centered, coordinated, compassionate, and culturally effective care.

This means our practice, as your **Medical Home**, is a central resource for all of your child's care needs. In a Medical Home, your doctor, nurse or nurse practitioner and their staff work together with you to be your child's health care team. You are welcome and invited to participate in all aspects of your child's care.

As your Medical Home we will also help you find needed information and resources, such as information about:

- Pediatric specialists
- Health conditions/latest treatments
- Home care, equipment, and vendors
- Support and respite services for your family
- Other key local services

Access and Communication

Our practice would like to be available when you need us. Please ask about any special communication or access needs that you or your children have.

We have "policies" with your needs in mind....for example:

- Same day appointments for sick/emergent visits
- If you are referred to a specialist with your permission we will share information with them and with you in a timely manner
- When your child has tests or procedures done you will get the results as soon as they are available
- We will manage acute illness, chronic disease, and give advice to help you stay healthy.

Contact Us:

We are open: Monday-Friday 8:00am - 5:00pm

If you have an emergency:

Please call our office for an appointment

During office hours: (517) 787-4330

After office hours and Urgent Care: (517) 780-3606

As Your Medical Home We Will...

Provide your child with timely well child care and acute care visits

Help you plan your child's care and/or set goals for care, now and in the future

Talk with you about any testing or treatment that your child needs

Work with you and other health care providers to coordinate care

You Can Make Care Better and Appointments Go Well if You.....

- Are prepared to share how your child is doing (at play, at school, sleep, etc.)
- Write down and bring your main questions and concerns
- Ask for help in creating and sharing a complete record of your child's care
- Be an active participant in the development of a treatment plan and be involved in your medical decision making